



Policies and Procedures

A goal of The Jean Kvamme Center for Adaptive Riding (JKC) is to develop the highest quality adaptive horsemanship and riding program. We continuously develop policies and procedures to ensure that all aspects of our organization run smoothly and efficiently. The policies below have been created to help us serve you better.

Participant Health

Weight Limit Policy: According to PATH Intl. guidelines, riding is contraindicated:

If the staff is unable to safely manage the participant in any situation, including an emergency dismount.

If the safety or comfort of the horse is compromised during mounted activities.

******* JKC will not accommodate students over 200lbs. *******

For the safety of riders, instructors, volunteers, and horses we require all riders to be able to sit on a horse and balance independently by holding on to the therapy surcingle with one or both hands. They must also be able to assist in transferring on and off the horse.

All current illnesses or changes in medical history should be reported to the staff before a scheduled lesson.

All illnesses that might affect the student's balance (e.g., ear infection) should be reported to staff before arriving for a scheduled lesson.

Any change or introduction of new medications should be reported to staff before arriving for a scheduled lesson.

Lesson Policy for cancellations and No Shows

Lessons must be cancelled 24 hours before the scheduled lessons, or you will be charged the lesson fee.

There will be no make-up for notice of lesson cancellation of less than 24 hours.

If there is an emergency and the lesson is not cancelled within the 24 hours, you will not be charged. If this policy is abused (2 emergencies per year) then the client will be dismissed.

If the client misses 2 lessons without 24 hours' notice or does not show up without contacting JKC, the client will be dismissed.



(continued)

Participant Transition/ Dismissal

Participant has reached all of his or her goals and is ready to graduate into a mainstream program.

Inability of participant to follow directions interfering with progress toward goals.

Uncontrolled or inappropriate behavior constituting a safety risk to participants, other participants, volunteers and/or staff. Including biting, hitting, pinching or pulling the hair of the horse or volunteers/staff.

Any changes in a participant's medical, physical, cognitive or emotional condition or medication(s) that make adaptive horsemanship and/or riding inappropriate or unsafe.

Two lessons missed by the participant without notification to the Program Director.

The Program Director has the discretion to remove a participant from JKC at any time if it is believed that the program has become unsuitable for the participant.

Visitors

All visitors must sign a general release of liability upon arrival.

Siblings or minors accompanying the student must be supervised at all times by either a parent or guardian.

No pets are allowed on the premises.

Please be aware that there are wildlife and environmental dangers present on the property including but not limited to: mountain lions, coyotes, bobcats, rattlesnakes, creeks, and a pond. Care and caution should be taken to avoid contact with wildlife and environmental dangers on the Ranch